

STOCKPORT SERVICE CENTRE

As a supplier of Thermal Mass and Variable Area flowmeters, we understand the importance of regular calibration and routine maintenance of these instruments to ensure long life, reliable performance and accuracy for your process.



Here at MJW, we continue to invest in our calibration facilities. Our gas flow service and calibration facility at our northwest office has been specifically developed to meet the needs of our UK customers. Our gas flow calibration laboratory is accredited by UKAS to provide calibration traceability in accordance with the International Standard ISO/IEC 17025:2005.

Gas thermal mass instruments are typically calibrated using nitrogen, hydrogen, helium, argon or air, depending on the process specification, although other gases are available*. Whenever possible we issue UKAS/accredited calibration certificates at no additional cost and, by working with carefully selected

partners, we are able to offer accredited calibrations of these instruments from 0.5 mln/min to 2500 m3n/h (nitrogen equivalent).

*at additional cost and subject to safety and environmental assessment.

We also offer traceable calibration of variable area flowmeters up to 500 l/min. These are typically calibrated with nitrogen or air.

We can also customize our calibration services to your particular needs – please contact our service department for further information **0161 406 2212** or chrisw@mjwilsongroup.com

OTHER SERVICES

In line with our objective of providing superior customer service, we offer a wide range of services within the UK

FREE TECHNICAL SUPPORT

Access to decades of experience in troubleshooting problems with flow applications is only a phone call away. Our service engineers have a wealth of knowledge and the capability to resolve most simple issues over the telephone. We welcome the opportunity to advise and assist users with anything from the most common simple start up problems through to some of the more complex service issues which may arise.

SERVICE CONTRACTS

Our flowmeters are calibrated against Traceable volumetric primary standards. In their long life, maintenance and calibration is necessary to ensure ongoing reliable performance and accurate measurement. We offer service contracts of varying periods covering calibration and service of all Brooks products. These service contracts offer substantial savings on calibration costs and come with one free calibration during the contract period.

EXTENDED WARRANTY

All new mass flow controllers and flowmeters supplied by MJW come with our standard 12 month warranty. This period can be extended to 24 months for an additional cost of 3% of the purchase price, or 36 months for an additional cost of 5%. This option offers a peace of mind solution to some of the more challenging process applications in aggressive environments where all service costs or, if required, replacement costs are covered.

START UP/ COMMISSIONING

With every new Brooks flowmeter, we offer the services of a qualified commissioning engineer who will visit your site once your instrument is installed to assist in the start up. This service is available at our standard Service rate less 25%. The special rate is subject to a minimum of 10 days notice of the commissioning date and assumes that all mechanical and electrical installation work is complete prior to the engineers arrival.

TRAINING SESSIONS

MJW offer a wide range of training to meet the needs of most organisations. Our training plans are tailor made for each customer to cover anything from basic use and maintenance, to full product set up and theory and will not only ensure best practice in using your instruments but will also give you the opportunity of using our equipment to its full capability.

For further information and prices on any of the above services, please contact us on the email address or number below .

0161 406 2200 - SALES@MJWILSONGROUP.COM



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